

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 14.09.2020

Complainant : Sh. Mohd. Ahmad

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Shri Rajesh Limaye,  
ZRO(PP-1) - Present.

Grievance No. : PGC/2020/A.II/DJB/44

**1. Brief facts of the case**

1.1 Sh.Mohd. Ahmad, complainant, has filed a grievance petition in the Public Grievances Commission aggrieved by wrongly generated water dues amounting to Rs.1,71,002/- in respect of Meter No.2019A2120090, House No.268/12E Hauz Rani Kumar Basti, Malviya Nagar, New Delhi by Delhi Jal Board.

**2. Facts emerged during the proceedings.**

2.1 Shri Rajesh Limaye, ZRO(PP-1), Delhi Jal Board filed an action taken report. He filed a 'NO DUES CERTIFICATE" in respect of K.No.1433741000 (Meter No.2019A2120090) upto bill dated 21.07.2020. It is further stated that if any dues arise later on due to bill revision/assessment, the same will be debited in the said K.No.1433741000.

A copy of the bill dated 21.07.2020 amounting to Rs.(-) 7/- has also been submitted along with the ATR.

2.2 The complainant is not present. However, he was telephonically made aware of the developments in this regard.

**3. Directions :**

3.1 In view of the prompt action taken by the respondent department

in issuance of No Dues Certificate, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

No. PGC/2020/A.II/DJB/44

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. Zonal Revenue Officer(PP-1), Delhi Jal Board, GNCT of Delhi, DJB UGR & Booster Pumping Station, Malviya Nagar, New Delhi.
5. Sh. Mohd.Ahmad.